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Transit and Parking

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2017

## Transit and Parking Department Annual Report, 2017

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# FY 2017

## Annual Report

### Transit and Parking



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## **Transit and Parking Mission and Vision Statements**

### **Mission**

The Transit and Parking Department is committed to providing safe, reliable, and convenient transit, paratransit, charter, and parking services for the university community and the general public. Through communication, initiative and integrity the women and men of this department are dedicated to providing quality services and support for an environment conducive to excellence and to developing employee commitment and satisfaction.

### **Vision**

Transit and Parking is a best in class provider of transit, parking and charter services to the campus community in support of the university and its mission.

## **FY17 Accomplishments**

### **Transit**

Razorback Transit implemented bidirectional bus routes for the summer 2017 reduced routes and completed plans to use them for the full service routes in the fall of 2017. This was a recommendation of the 2015 Campus Transportation Study.

Razorback Transit operated two reduced routes on football Saturdays for the first time. Previously, we were not able to operate any routes except the Gold and Silver, to serve Razorback Stadium. The Red Route and a combined Tan/Orange route served the public to the north of campus on the six game Saturdays.

Bus operators were issued full uniforms for the first time. This makes them more easily recognizable as the bus operator and provides a more professional appearance.

The transit staff developed a new branding for Razorback Transit. This included new graphics on the exterior of the buses, a new interior color, and new design on the bus stop signs. The new bus stop signs were installed during the summer and the first three buses with the new branding were received in December. Part of the rebranding included a change from routes designated by color to ones designated by numbers. During the transition year, we are using both colors and numbers to identify the routes.

Phase I of the bus lot expansion project was completed. This provided spaces to park more buses and make bus operation on the lot safer.

The Transportation Safety Institute certified two supervisors as transit and paratransit trainers.

The Federal Transit Administration conducted the triennial review with no findings. The Substance Abuse Testing Program audit was completed with minimal findings.

Transit completed the Graham Training Center, providing a location to train bus operators. This facility provides a location for all non-road training for the bus operators and an officer for the training coordinator.

The transit staff conducted a study to determine whether using smaller buses would be more efficient than the larger buses. While the smaller buses are less expensive to purchase, their life cycle cost for the 15 year life of the larger buses is significantly more.

Two buses were transferred to Ozark Regional Transit after a fire destroyed most of their fleet.

### **Parking**

Enforcement supervisors were issued uniforms for the first time. This change makes them more recognizable as an authority figure with Parking.

A five-year plan for Transit and Parking was submitted to the Chancellor and executive committee. The plan included expanding transit to serve the campus instead of building another parking garage.

A kiosk was added at the Harmon Avenue Garage to allow customers to purchase a parking permit and pay citations.

Two student interns were hired to improve the department's social media presence. They used Facebook, Twitter, and Instagram to provide information on transit and parking operations to the campus and public.

A new campus parking lot preventive maintenance program was implemented. Upon completion of an electronic scan of all the parking lots, maintenance needs were evaluated and prioritized for summer repairs.

Parking lot 14, on Maple, Greg and Regan Streets was expanded to accommodate 60 additional Faculty/Staff permit holders.

A new License Plate Recognition system was evaluated and purchased to replace the parking permit system currently in use. The NuPark System was selected and will be implemented over the next year.

New multiple spaces parking meters were evaluated to replace the current meters that have reached the end of their useful life and will no longer be supported by the manufacturer. The meters also had to be replaced because the current meters would not work with a license plate recognition system. The new meters will be Parkeon Strada meters and will be installed during the fall semester.

### **Charter**

Charter Services operated 2,364 hours of service, saving the campus \$120,181 in charter expenses compared to the cost of using a private operator. This brings the total savings since FY10 to \$860,000.

Charter staff collected pricing and equipment information from the private charter operators in the area and are now able to recommend the best provider of charter and car services to meet the customer's needs when Razorback Charters is not the appropriate service.

## **FY17 Verifiable Objectives**

### **Departmental Planning**

Develop a public information campaign to inform the campus of Transportation Demand Management opportunities, parking space availability, and ways they can reduce their transportation costs. The plan will be implemented by August 15, 2016. Andy Gilbride and Adam Waddell. We hired two marketing/public relations interns to utilize social media to provide parking and transit information to the campus community. We provided parking space availability information based on historical data and informed the campus of newly constructed lots. We also provided transit route information.

### **Transit Operations**

Improve the Hog Tracks (transit) section of the interactive Campus Map by automating the vehicle-to-route assignment function, adding Ozark Regional Transit campus routes to the map, and developing a direct link to the Hog Tracks section. The changes will be implemented by January 1, 2017. Adam Waddell. The current campus transit map is doing all it can so no changes could be made. Improving the map will require the purchase of a new system. We anticipate the new automated passenger counting system, currently in the procurement process, will provide this information to the public. We expect it to be operational by January 31, 2018.

Implement an automated passenger counting system to ensure accurate counts of passenger boarding and embarking at each transit stop. The counting system will be in operation by September 1, 2016. Adam Waddell. The initially tested system was not able to meet our requirements. We are in the procurement process of a new system and expect it to be operational by January 31, 2018.

Improve security on the existing and expanded bus lot to comply with FTA requirements. Improved security measures will be implemented by August 31, 2016. Adam Waddell. Security cameras were installed at the facility. Additionally, the expanded bus lot will have electronic access to the facility by September 30, 2017.

Implement a uniform program for the institutional bus drivers with slacks, shirts, and new name badges. The bus operators will be in the new uniforms by August 15, 2016. Adam Waddell. Ninety-five percent of the bus drivers were in uniform by March 15, 2017. All drivers will be in uniform by December 1, 2017.

### **Planning**

Review existing routes to implement transportation study recommendations for the full service routes. Route plans for the fall semester FY17 will be presented to the campus by August 15, 2016. Adam Waddell. Completed by August 15, 2016. The transportation study recommendations that could be implemented for the Reduced Services were by March 15,

2016. Full service recommendations were implemented with the beginning of the fall 2017 semester.

Develop a new Razorback Transit branding program to include new graphics design on the exterior of the buses and a new color scheme for the interior. The plan will be implemented by October 1, 2016. Adam Waddell. The new branding program was implemented with the first buses arriving in December 2016.

## **Parking Operations**

Increase the number of ADA parking spaces on campus by 20 by June 30, 2017. Henry Layes. We added four ADA parking spaces.

Develop a campus off-road vehicle use and parking policy with input from affected departments. The policy will be submitted to the Executive Committee by February 1, 2017. Gary Smith. This objective is still in process.

Evaluate options for a web enabled application to direct customers to vacant parking spaces. The evaluation will be completed by September 1, 2016. Debbie Wood and Andy Gilbride. The evaluation was completed and the new LPR system will be implemented by January 2018. Once this system develops some historical data, it will be able to provide space availability information to our customers.

Develop a parking lot preventive maintenance program. The plan will be implemented by March 1, 2017. Henry Layes. The program has been implemented and was used to evaluate maintenance needs for the summer 2017 maintenance schedule.

Expand parking lot 14 to replace some of the faculty/staff parking lost to the Kappa Alpha Order House construction. The lot will open for use by September 1, 2016. Henry Layes. The lot was expanded by September 1, 2016. Unfortunately, it will be lost to the construction of the Delta Gamma House in the spring of 2018.

Implement a uniform program for the Patrol Supervisors, with slacks and shirts, and for the Parking Control Officers with shirts only. The staff will be in the new uniforms by August 15, 2016. Andy Gilbride. The program was completed with all supervisors in uniform. The Parking Control Officers are in vests.

Evaluate the implementation of License Plate Recognition program for campus parking enforcement. The evaluation will be completed by November 1, 2016. Debbie Wood, Andy Gilbride, and Betty Blomberg. The evaluation was completed and the LPR system will be implemented by January 2018.

## **Planning**

Develop and prepare to implement a performance-based parking meter rate system to provide adequate meter parking near buildings for short durations and encourage long-duration hourly parkers to use the parking garages. The plan will be presented to the Transit, Parking



and Traffic committee by March 1, 2017. Debbie Wood, Henry Layes, and Gary Smith. This plan required the replacement of the current parking meters. The new multiple space parking meters were evaluated, procured and will be installed the week of September 11, 2017. The performance based meter rate fee will be evaluated by the Transit, Parking and Traffic Committee and implemented for the fall 2018 semester, if approved.

Develop plans to implement the selected recommendations from the 2016 transportation study. This will include new lot designations, permit types, and a new permit fee structure. The plans will be presented to the Transit, Parking and Traffic Committee by March 1, 2017. Debbie Wood, Andy Gilbride, Henry Layes and Gary Smith. We determined we do not have sufficient parking spaces and enough data to be able to implement the zone parking plan at this time. We are in the process of constructing a 1,100 space parking lot on Beechwood Avenue and implementing the LPR system. Once both of these are in operation, we expect to be able to implement the zone plan, if approved.

Evaluate other options for a permit and citation management system to replace T2 Systems Flex software. The evaluation will be complete by October 1, 2016. Debbie Wood, Andy Gilbride, Betty Blomberg, and Gary Smith. The system was evaluated and procured. Full implementation will be completed by January 2018.

#### **Charter Program**

Evaluate options to expand the charter fleet as necessary to accommodate the needs of the campus. The evaluation will be completed by March 1, 2017. A. J. Bellard. We determined that expanding the charter program under the current campus climate would not be in the best interest of the campus or department. We will continue to operate with the existing number of vehicles.

Evaluate our ability to develop agreements with area charter and car service providers to ensure we have the best option for each of the University's charter needs. The evaluation will be completed by December 1, 2016. A. J. Bellard. We obtained the information we needed, absent signed agreements, to recommend the appropriate private car/charter services to the campus department when Razorback Charters cannot provide the requested services.

#### **Sustainability and Maintenance**

Continue to evaluate and replace lighting fixtures in parking facilities as needed to reduce electricity consumption and operating costs. This will be an ongoing project with fixtures being replaced as they fail. All parking bay lights in the Harmon Avenue Garage will be replaced with LED fixtures by September 1, 2016. Henry Layes. We are ready to replace the light fixtures in the Harmon Avenue Garage but had to wait until the total garage repair expenses were determined to ensure we have sufficient funding for this project. The lights will be replaced over the Christmas 2017 break.

## Time Line

Transit Events	
Parking Events	
Other Events	
1972-79	University Policy manages the parking program, Facilities Department (Physical Plant) manages shuttle bus system.
1978	Parking permit costs were: \$100 for Reserved parking, \$20 for faculty/staff, \$10 for student (on or off campus).
1979	July 1979 - Parking program and shuttle bus service combined to form the Transit and Parking Department. Blue, Green, Brown and Orange bus routes and paratransit van service begin in August 1979.
1980	Buses operate for final exams. Gray and Tan bus routes established. One-millionth passenger carried on October 1. Buses operated from 7:00 a.m. - 5:30 p.m., Monday through Friday.
1981	First use of "Park and Ride" to identify parking lots near transit bus stops.
1982	December 1982 - Transit and Parking moves from its location at 608 Storer St. (Scott House) to its current location at the Administrative Services Building.
	Total parking spaces on campus - 6,300.
	11 Full time bus operators.
1987	Transit service reduced due to budget cuts (Orange route discontinued, other routes reduced number of buses on route and stop time for service was cut back to 5:00 p.m.)
1988	First night reserved parking lots (reserved until 7:00 p.m.).
1989	First federal grant awarded for operation of Razorback Transit. Transit maintenance facility destroyed by high winds. First bus stop shelter erected.
	First electronic parking citation system implemented.
1990	First fixed route summer service implemented. Razorback Transit Red Route implemented. First permanent bus stop shelters (7) erected.
	First payroll deduction program for payment of parking permits and citations. First commuter permits issued.
1991	New Transit Maintenance Facility dedicated.
	First Razorback Transit Night Service.
1992	First use of credit cards to pay for parking permits and citations (April 1992). A charge was implemented for Visitor and Vendor permits. First use of Arkansas Crime Information Center to identify vehicle license numbers of unknown parking violators.
1995	Frank Scott, First Director of Transit and Parking, retires.
1996	First year for hangtag permits.
1997	Total parking spaces on campus - 8,658.
	Total parking spaces on campus - 8,897.
1998	UA hosts Transit Day. Ads are used inside of Transit buses. Transit student fee established summer 1998.
	Total parking spaces on campus - 8,824.
1999	Intermodal Transit Facility (Stadium Drive Parking Garage) dedicated with 586 parking spaces.
2000	Total parking spaces on campus - 9,190.
	Total parking spaces on campus - 9,810.
2003	Pomfret Express route added, Spring 2003. Safe Ride started, April 2003. Saturday transit service started, August 2003.

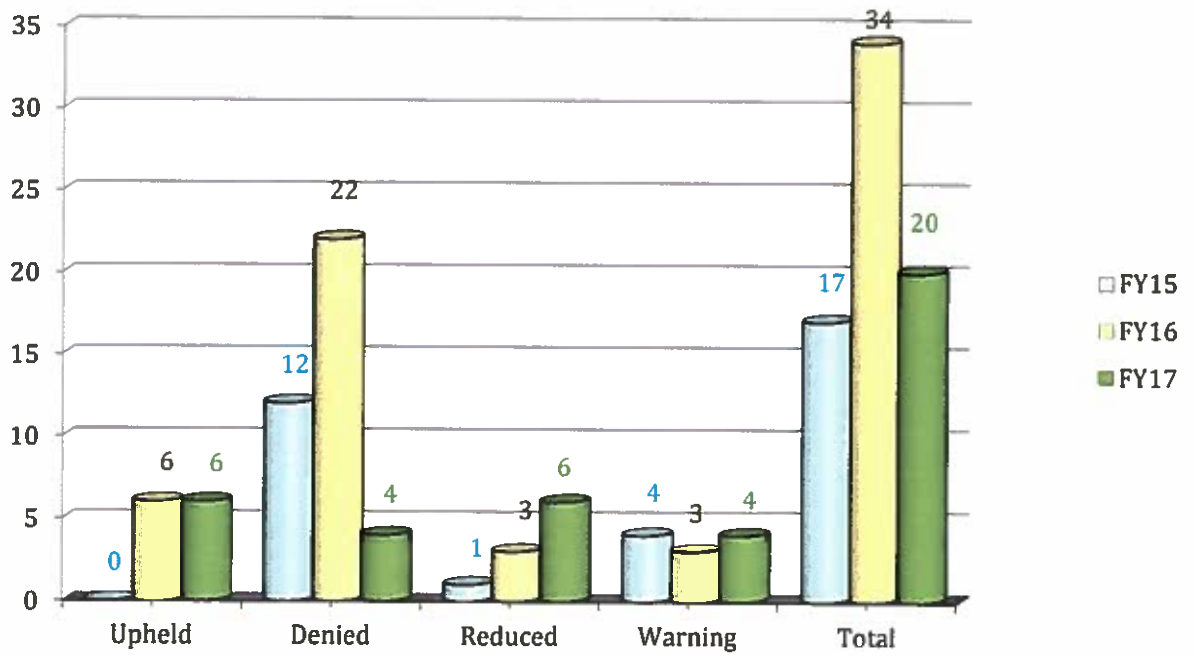


2004	Total parking spaces on campus - 9,224.
	Lot 56 Express Route established, March 9, 2004.
	Fourth Safe Ride vehicle added, a cutaway bus.
2005	Total parking spaces on campus - 10,127.
	Phase I of the Harmon Avenue Parking Garage opened with 511 parking spaces. The cost of construction was approximately \$23 million, with total project cost including A&E fees, William Street and Harmon Avenue was approximately \$29 million. The completed Harmon Avenue Parking Garage opens August 2005 with a total of 2,149 parking spaces.
2006	Total parking spaces on campus - 11,899.
	Published first Parking Survival Guide. On campus tow storage lot implementation.
	Installed first bicycle racks on Razorback Transit buses.
	Three vans purchased with Safe Ride funds to be used for Safe Ride operations. Expanded Safe Ride program to Monday and Tuesday nights with Night Owl route from 10:30 p.m. - 12:30 a.m. Implemented uniforms for Razorback Transit drivers. Fleet size 21 buses, 6 paratransit vans, 3 Safe Ride vans purchased.
2007	Total parking spaces on campus - 12,247.
	Online parking permit sales, appeals and citation payments available via web site.
	Implemented Purple Route, August 2007.
2008	Total parking spaces on campus - 11,380.
	Upgrade PowerPark Classic to Flex, April 2008.
	Construction begins on the Garland Avenue Parking Garage (December 2008).
2009	Total parking spaces on campus - 12,209.
	Added two cutaway buses for charter services.
	Full-time parking employees - 29; Full-time transit employees - 34, Total - 63.
	Implemented scooter parking.
2010	Total parking spaces on campus - 11,763.
	Hertz on Demand introduced.
	Started using Luke meters.
	Garland Avenue Parking Garage completed - August 2010 (1,500 spaces)
2011	Total parking spaces on campus - 12,900.
	Implemented meter codes at Luke meters.
	Started selling ad space in garages.
2012	Total parking spaces on campus - 12,896.
	Parkmobile introduced.
	Added 2 buses to the transit fleet for a total of 23 buses.
2013	Total parking spaces on campus - 13,075.
	Transit topped 2 million riders.
2014	Performed garage condition assessment for Stadium Drive, Harmon Avenue and Garland Avenue Garages.
	Added second information technology support position.
	Began transportation study with Nelson Nygaard.
	Added a collection position when citation billing and collections were returned from the treasurer's office.
	Implemented Work-It-Off Program for student citations.

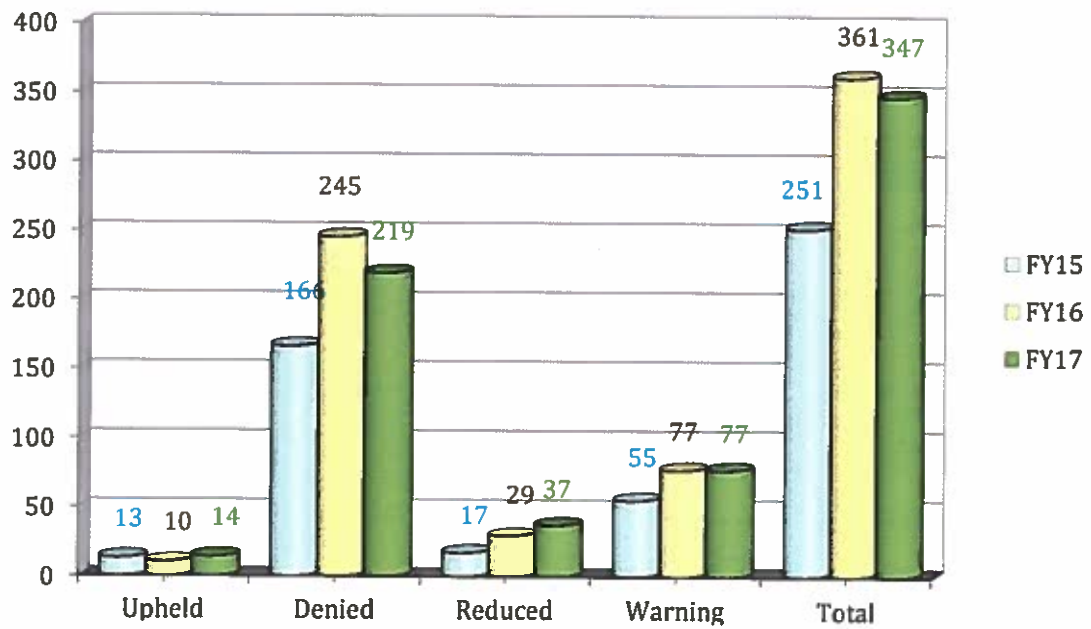
2015	Implemented Reserved Scooter Parking, Zipcar Program and Parkmobile Program for campus departments.
	Added a Fiscal Support Supervisor position.
	Reestablished credit card acceptance in Luke multiple-space meters.
	Lost 135 parking spaces due to campus construction.
	Added pedestrian bridges to the north side of the Harmon Avenue Parking Garage.
	Transit ridership exceeded two million passengers.
2016	Nelson Nygaard submitted the draft Campus Transportation Study.
	Transit implemented bidirectional linear bus routes, reducing the number of loop routes.
	Added two hourly student employees to assist with social media.
	Developed new branding for Razorback Transit.
	Reopened Reserved lot 19 in April.
	Total parking spaces on campus - 13,551.
2017	Implemented maternity parking program.
	Transit implemented bidirectional routes on full service.
	Bus operators placed in full uniforms.
	Transit created the Graham Street Training Center.
	Parking patrol field supervisors placed in uniforms.
	Parking lot 14 was expanded creating 60 new faculty/staff parking spaces.
	Total parking spaces on campus - 13,570.



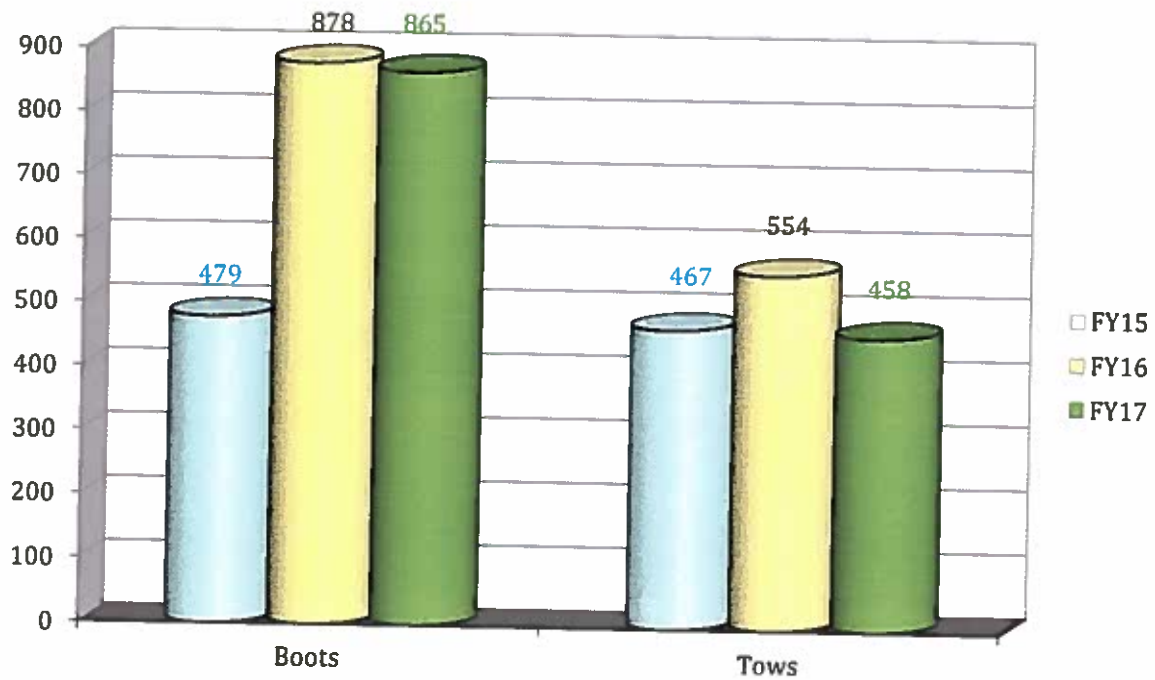
## Oral Appeals



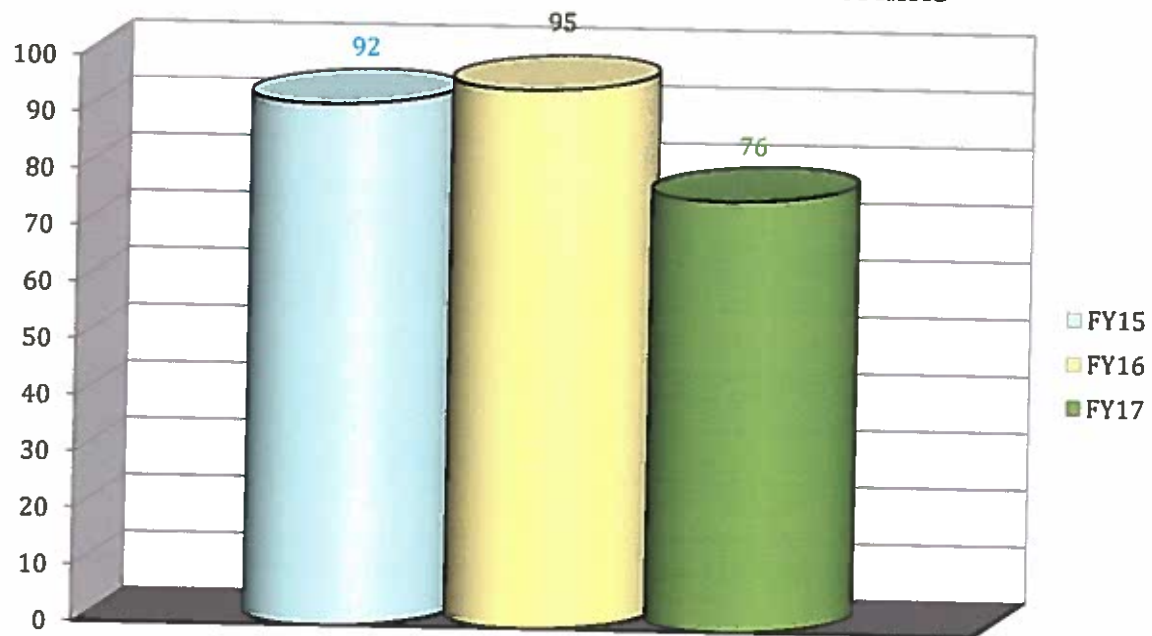
## Written Appeals



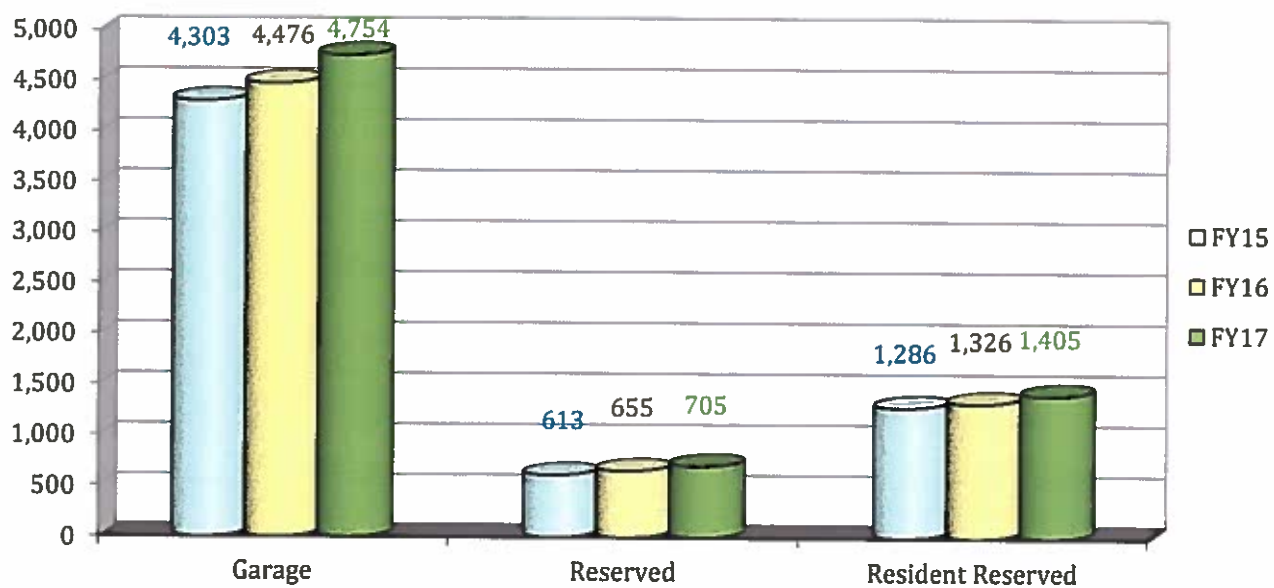
### Boots and Tows



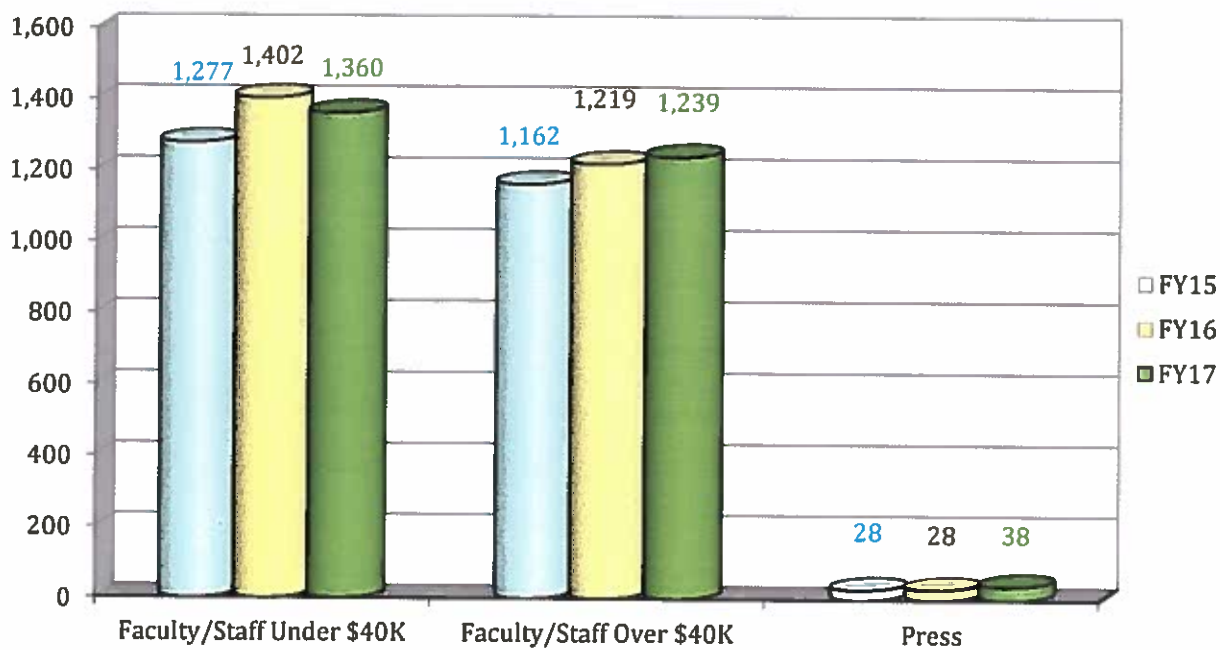
### All Area and 24 Hour Reserved Permits



## Reserved Permit Categories

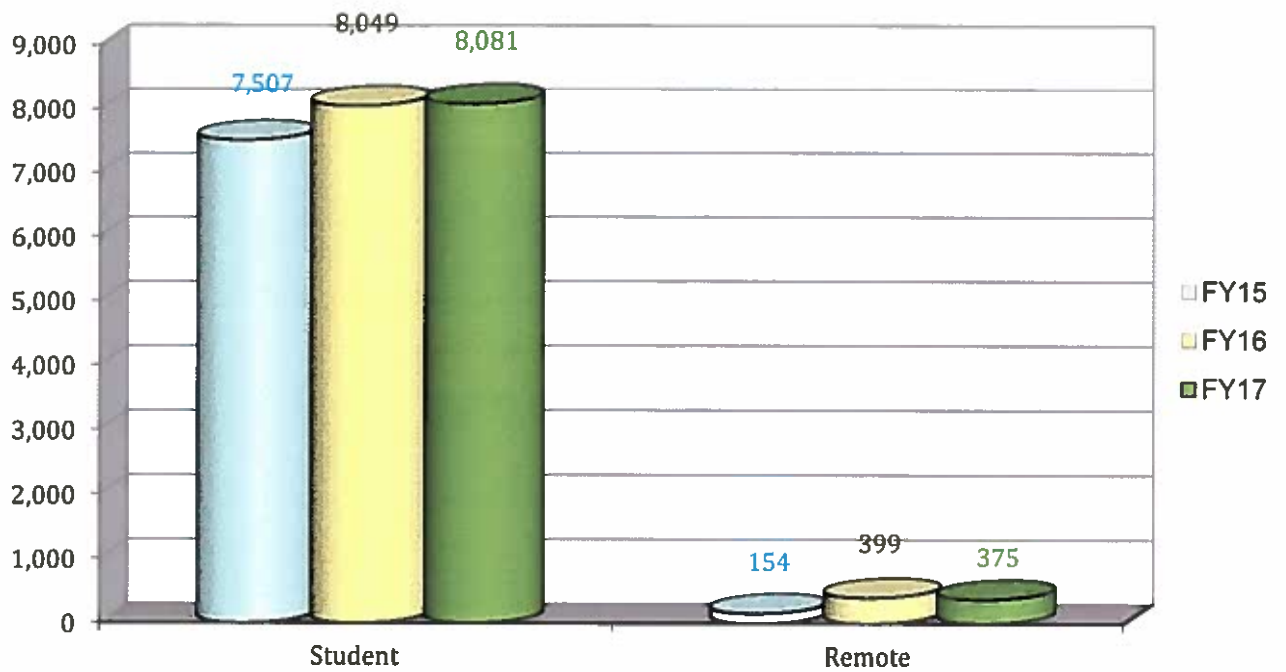


## Faculty/Staff Permit Categories

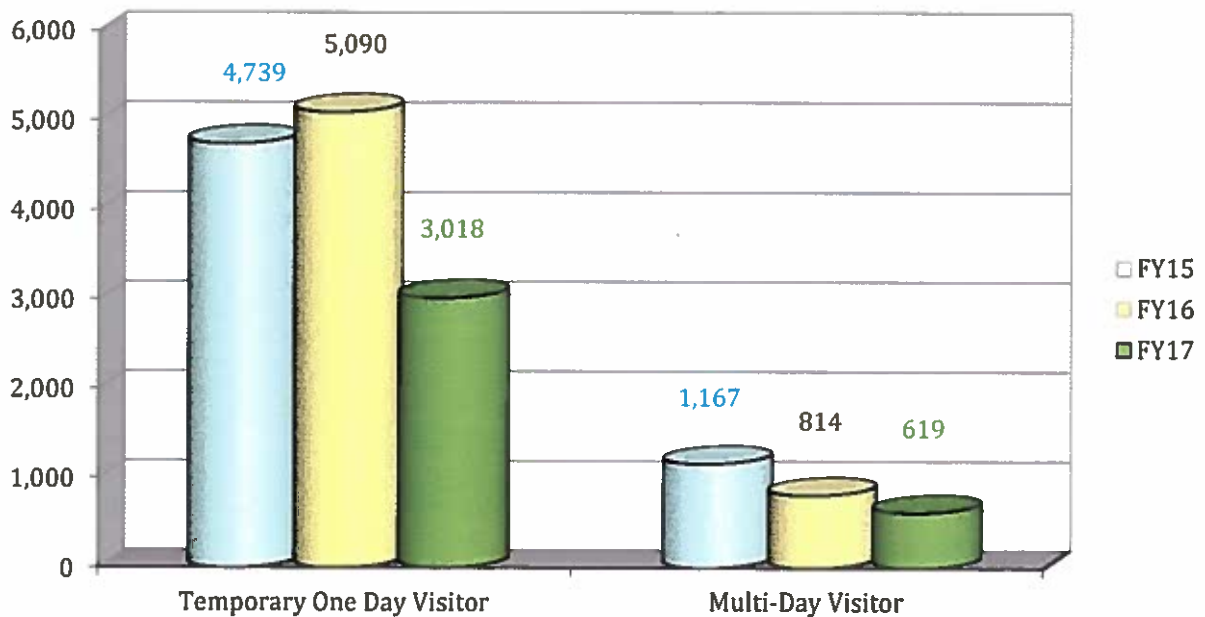


\*Threshold changed from \$30K to \$40K beginning in FY15.

### Student Permit Categories

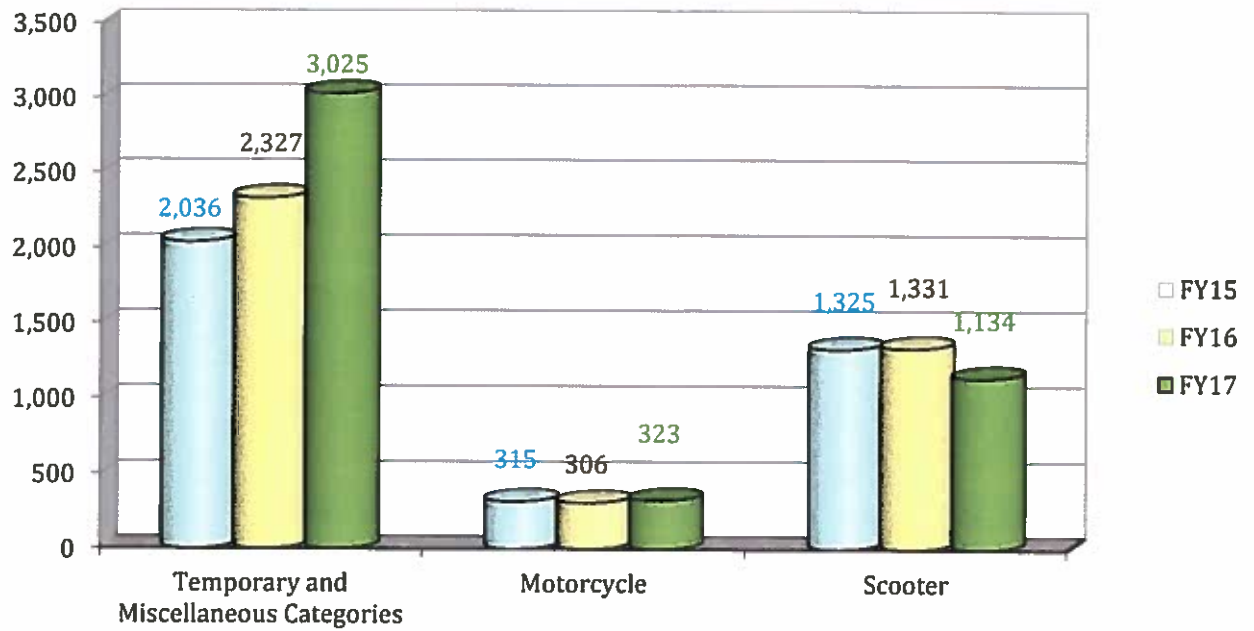


### Temporary Visitor and Multi-Day Visitor Permits

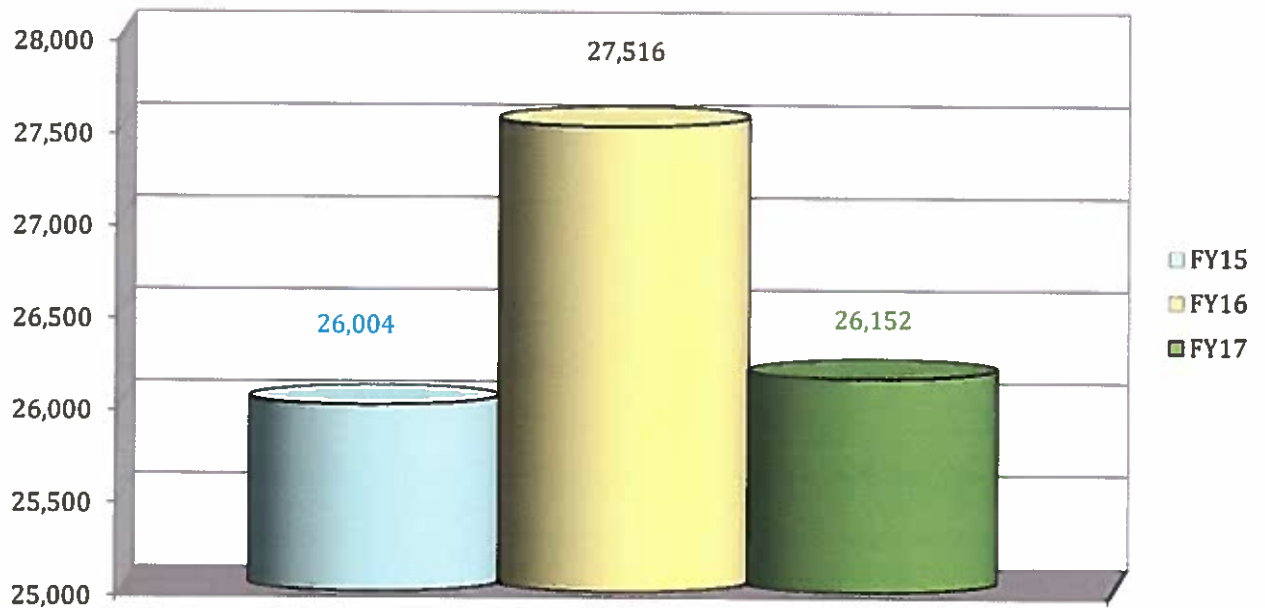




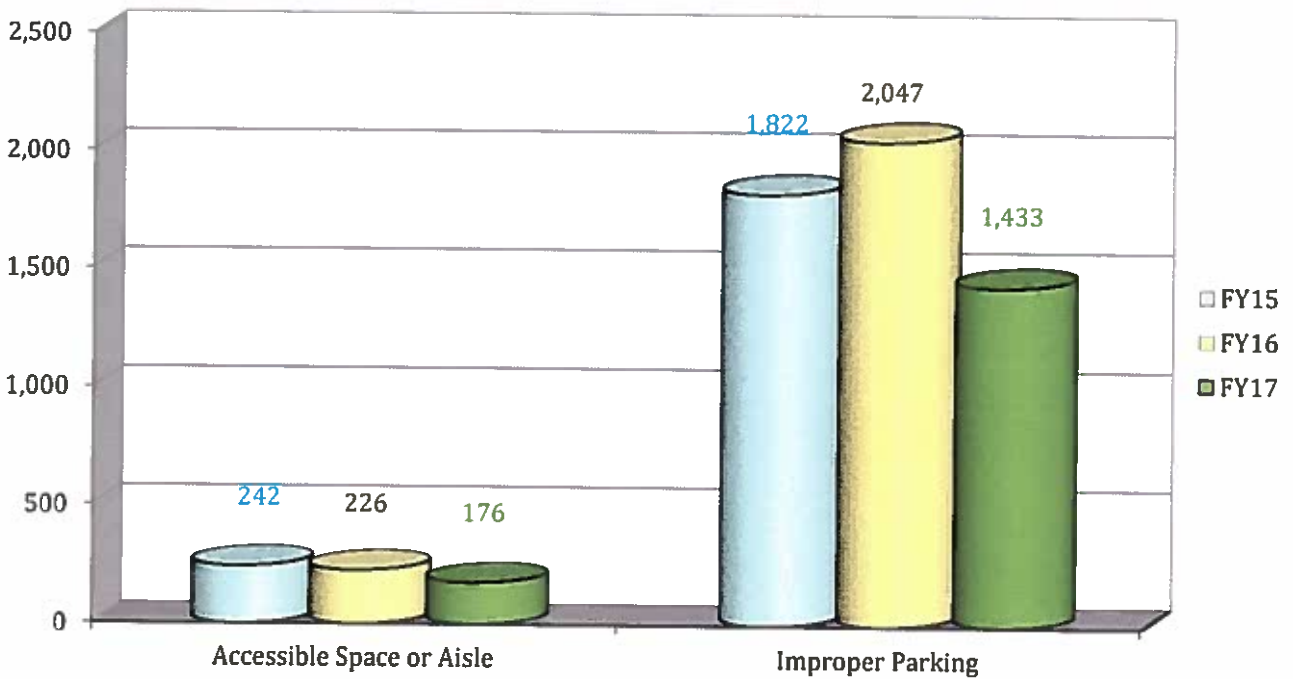
### Permits - All Other Categories



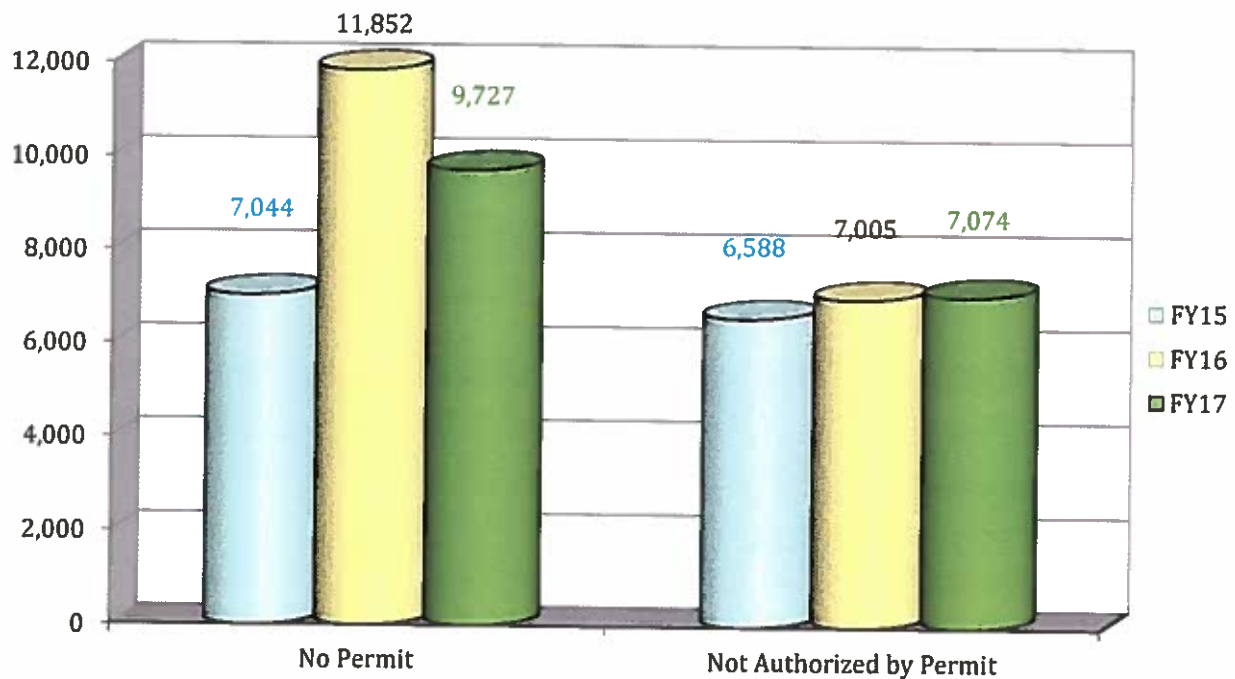
### Total Parking Permits Issued



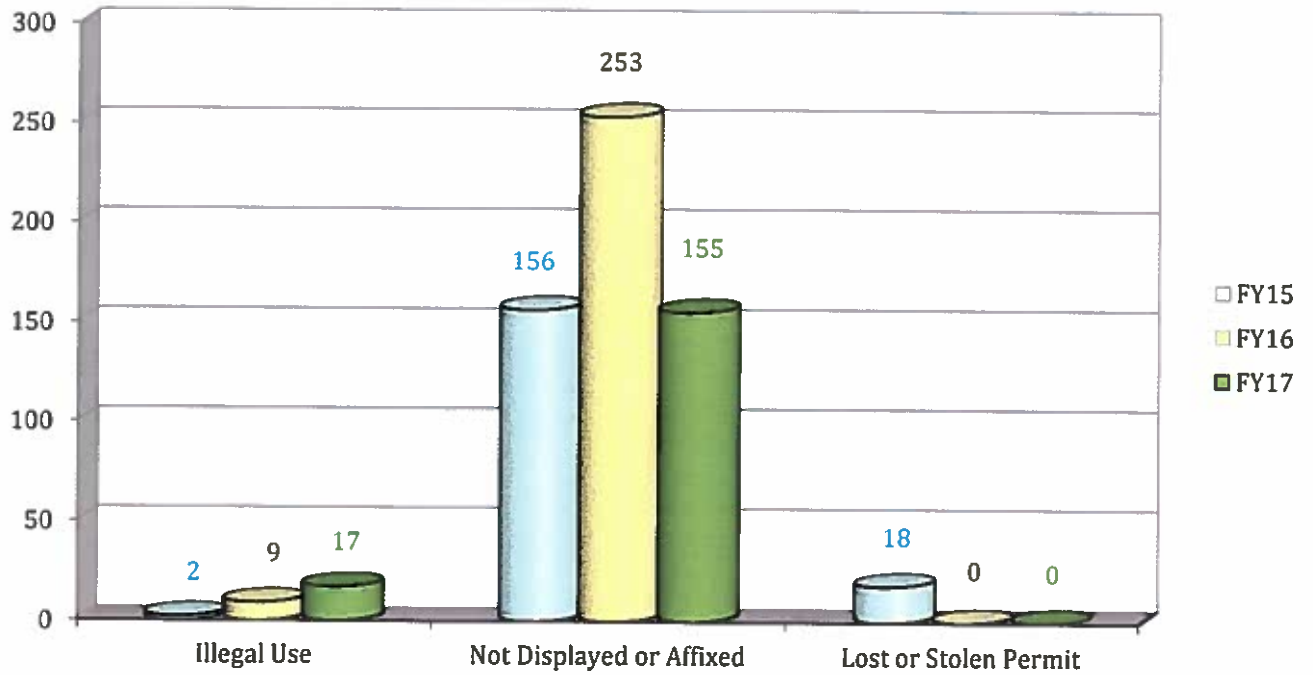
### Unauthorized Parking in or Blocking an Accessible Parking Space/ Improper Parking



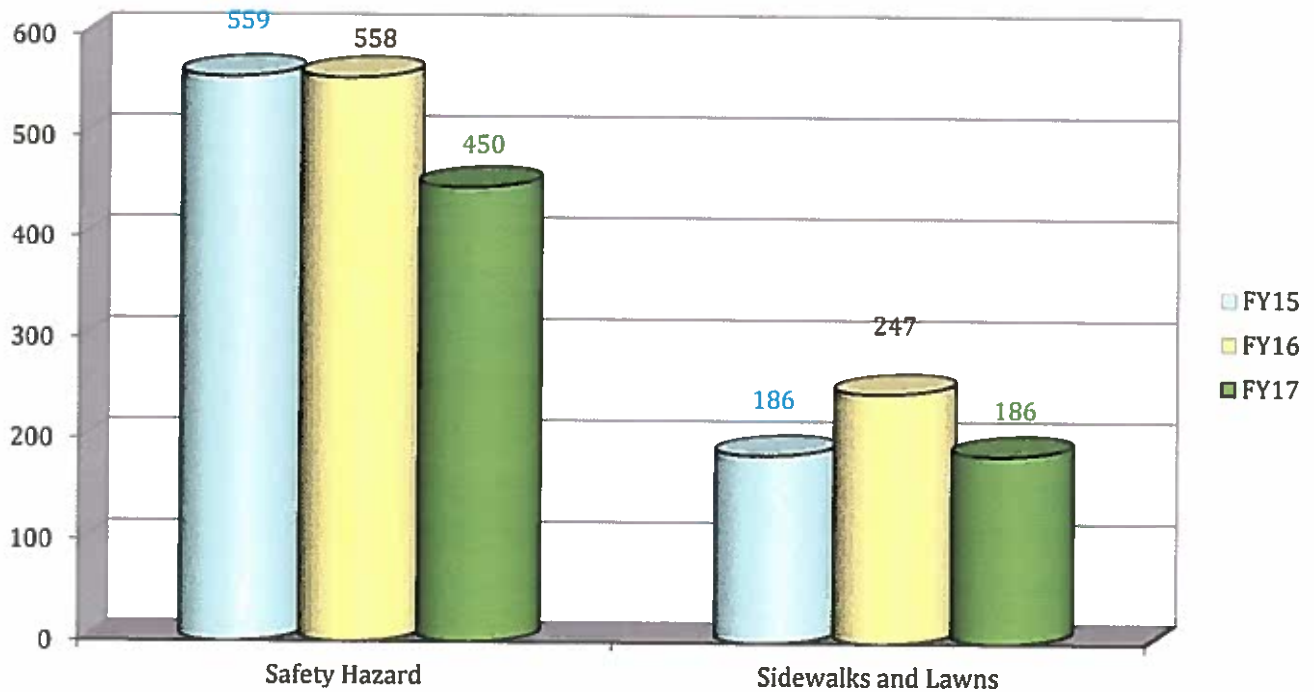
### Parking Permit Citations - No Permit, Not Authorized by Permit



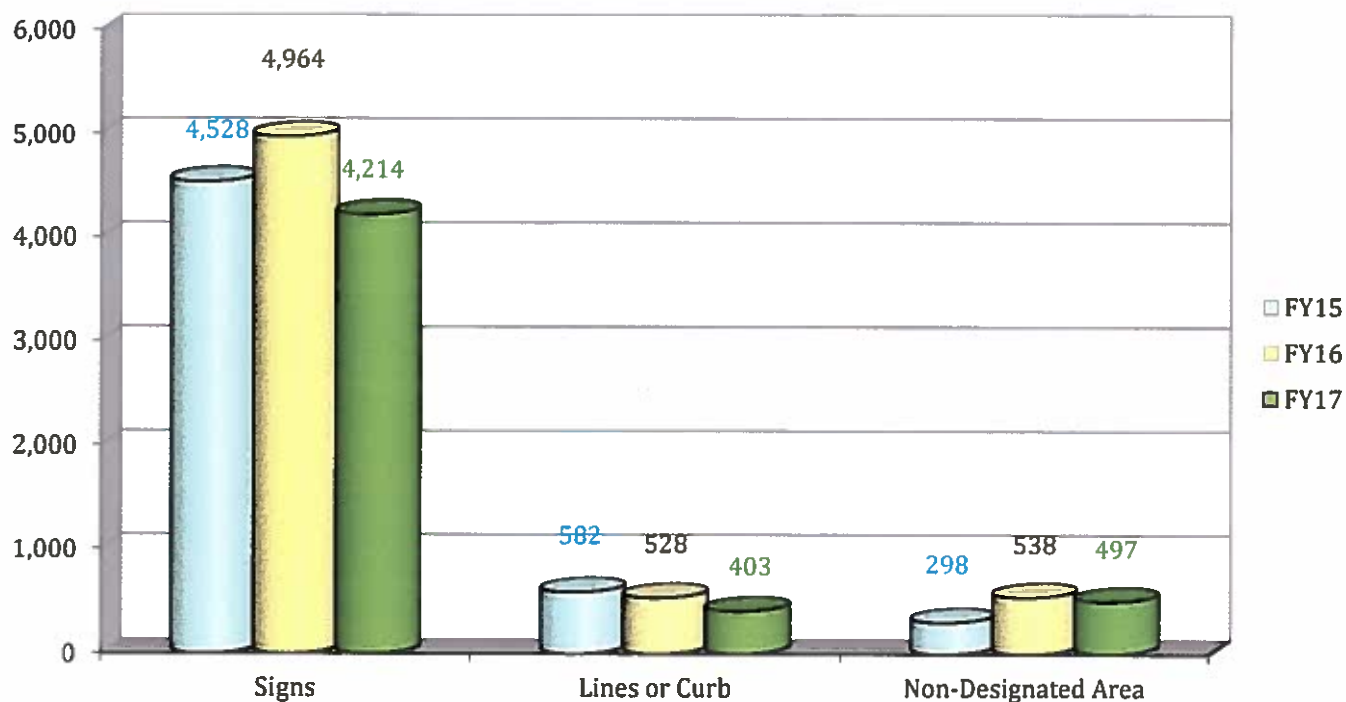
### Parking Permit Citations



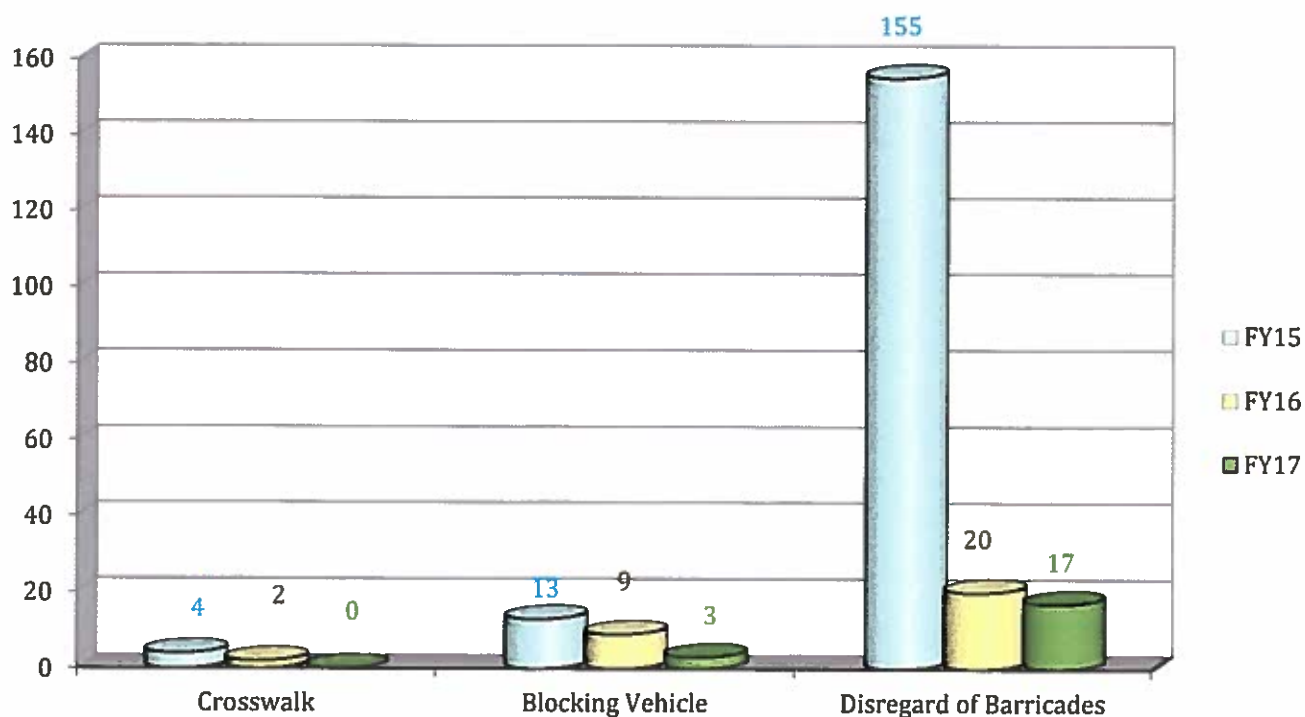
### Safety Hazard, Sidewalks, and Lawn



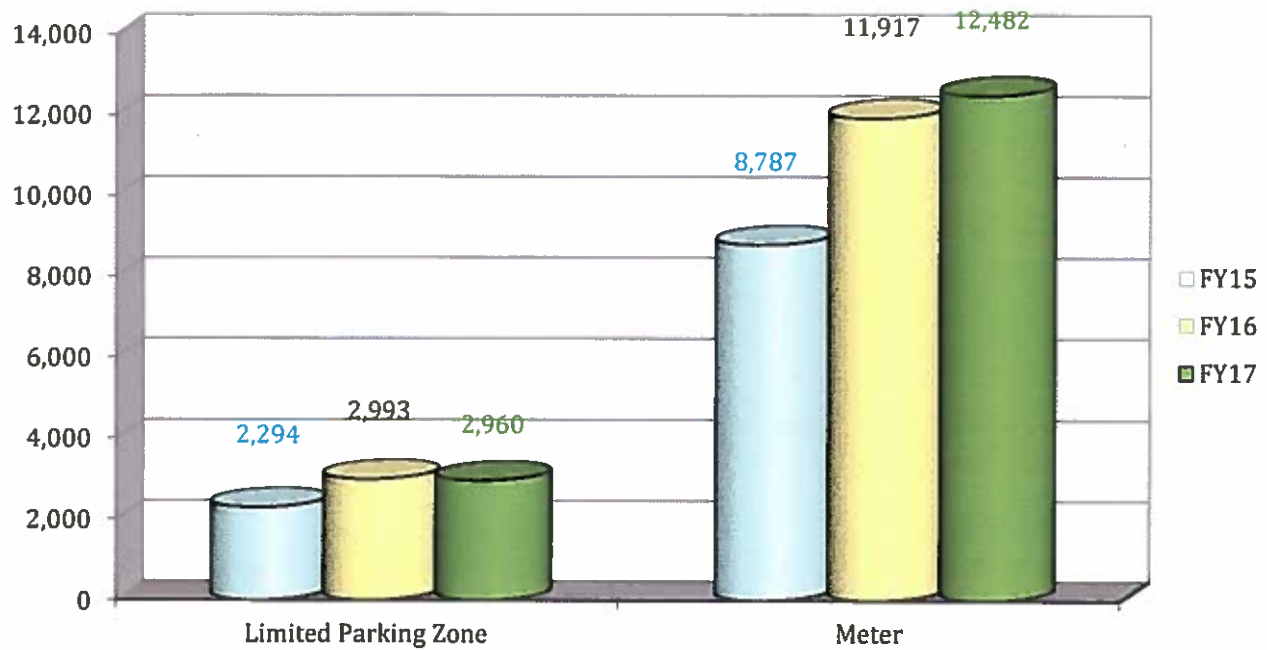
## Prohibited by Signs, Lines or Curb, and Non-Designated Parking Area



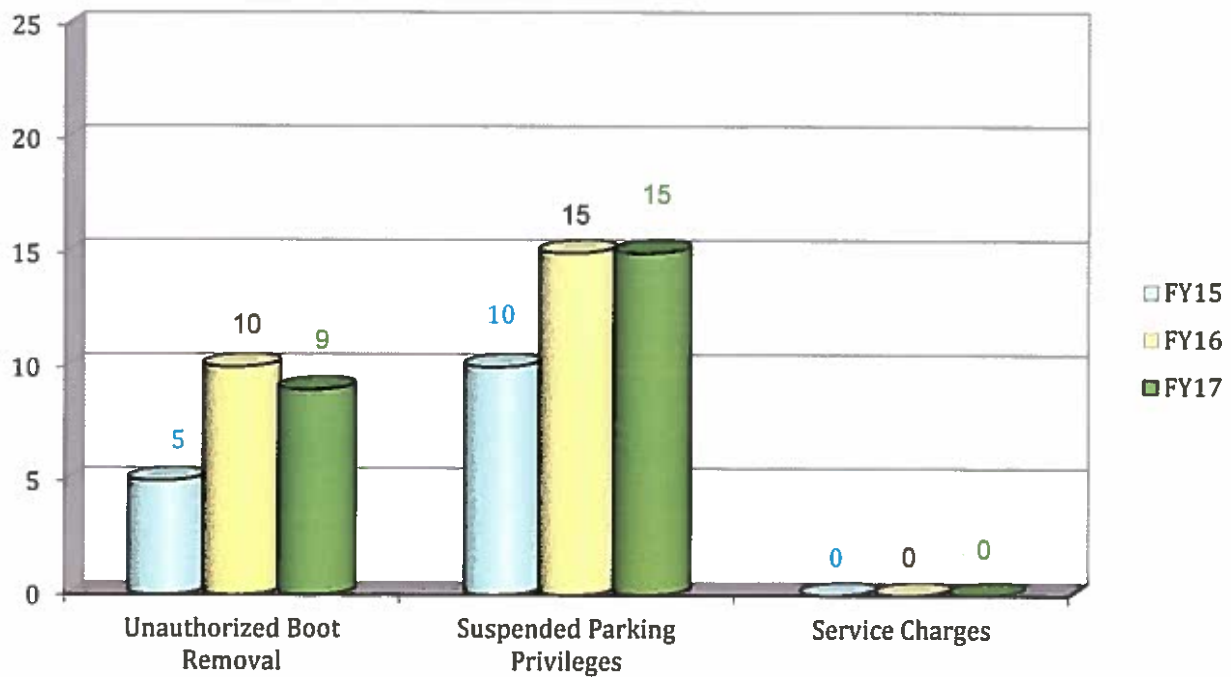
## Parking in a Crosswalk, Blocking a Vehicle, and Disregard of Barricades



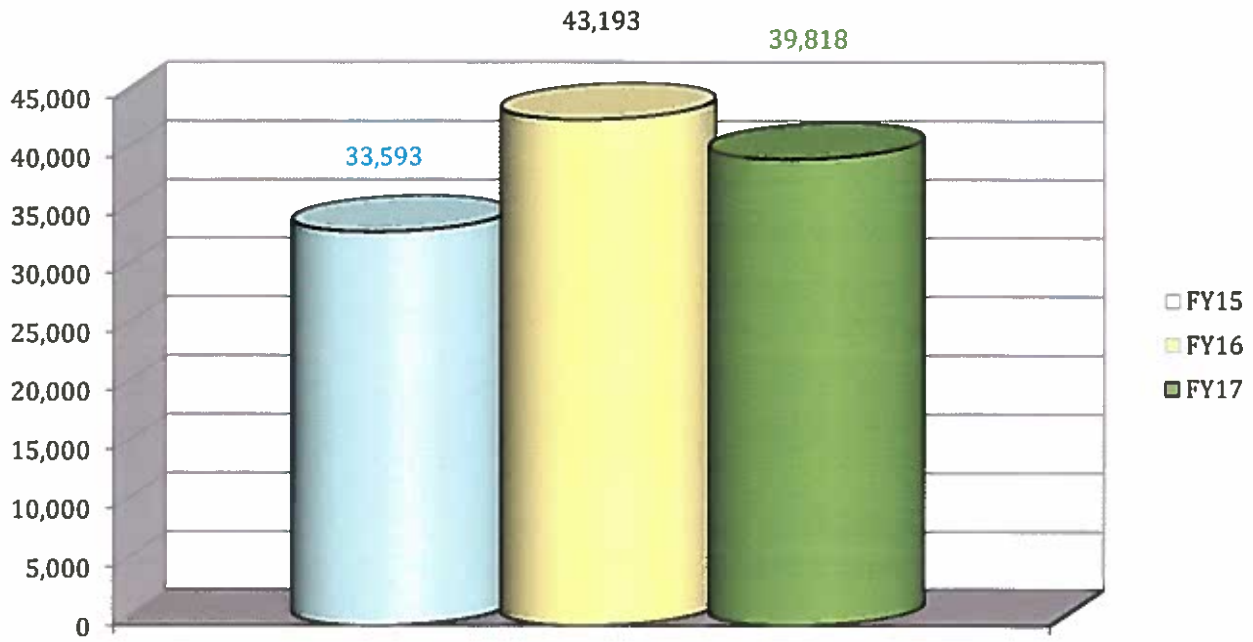
## Overtime Parking



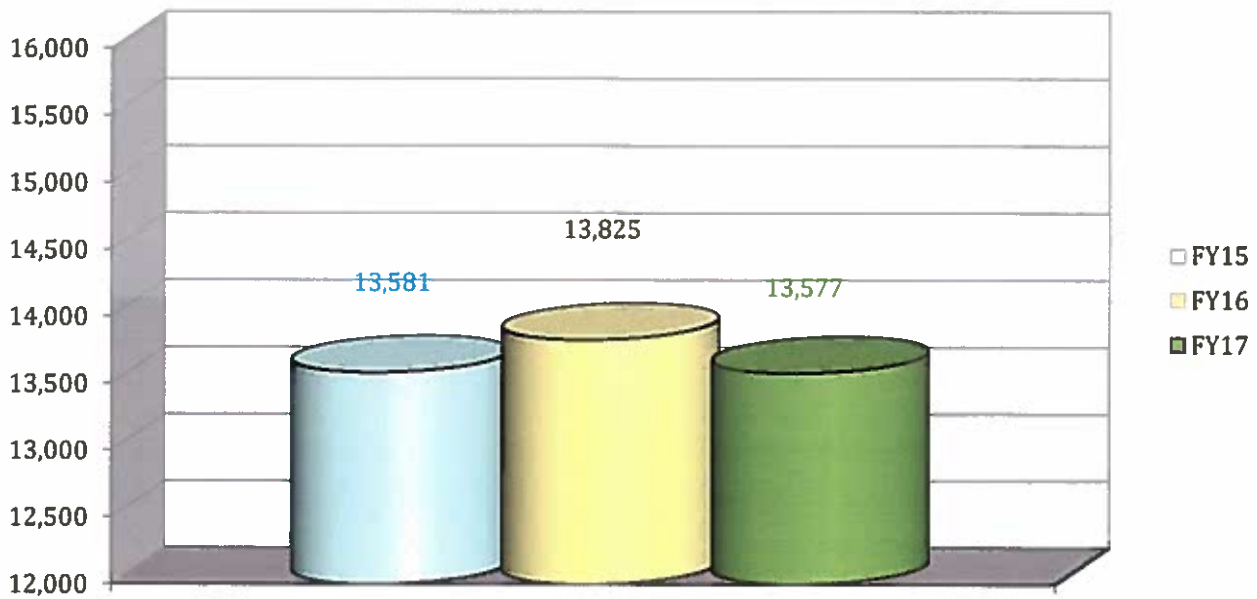
## Boots, Suspended Privileges, and Service Charges



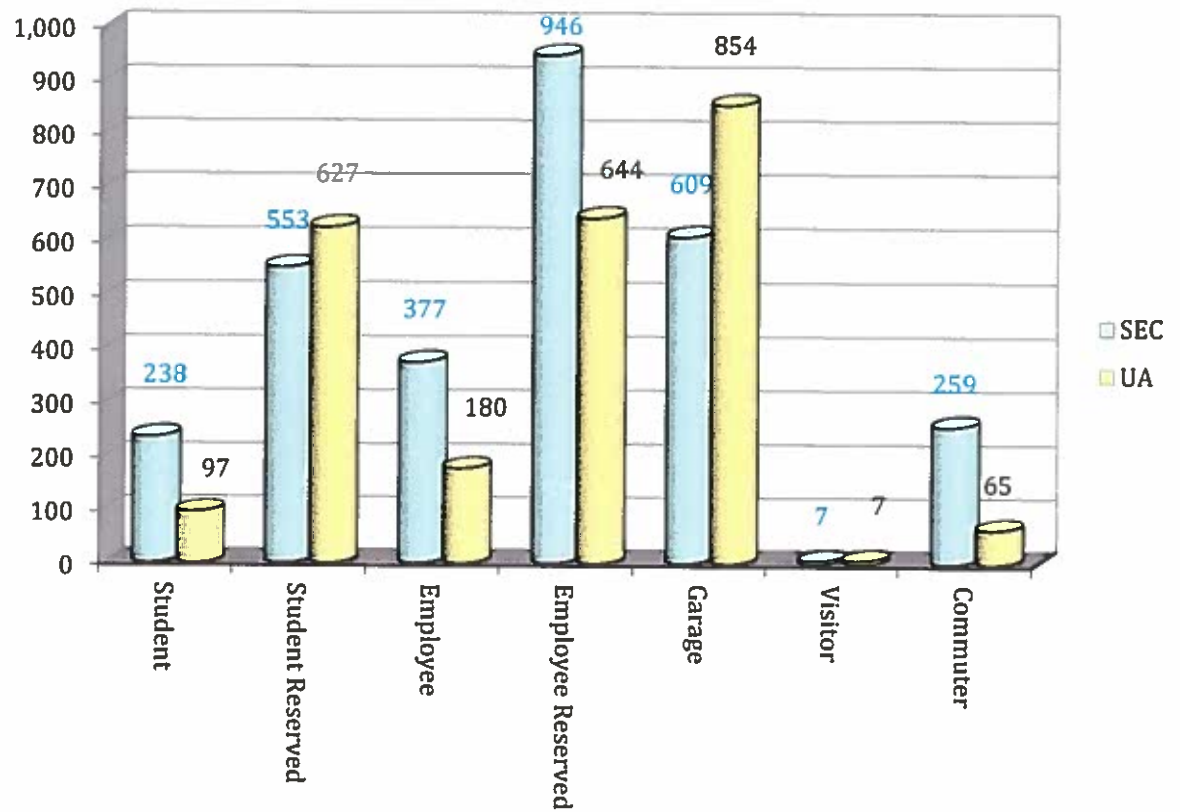
### Total Citations Issued



### Total Parking Spaces



### FY17 SEC Parking Permit Fee Comparison (SEC Average vs. UA)



## Permit Fees

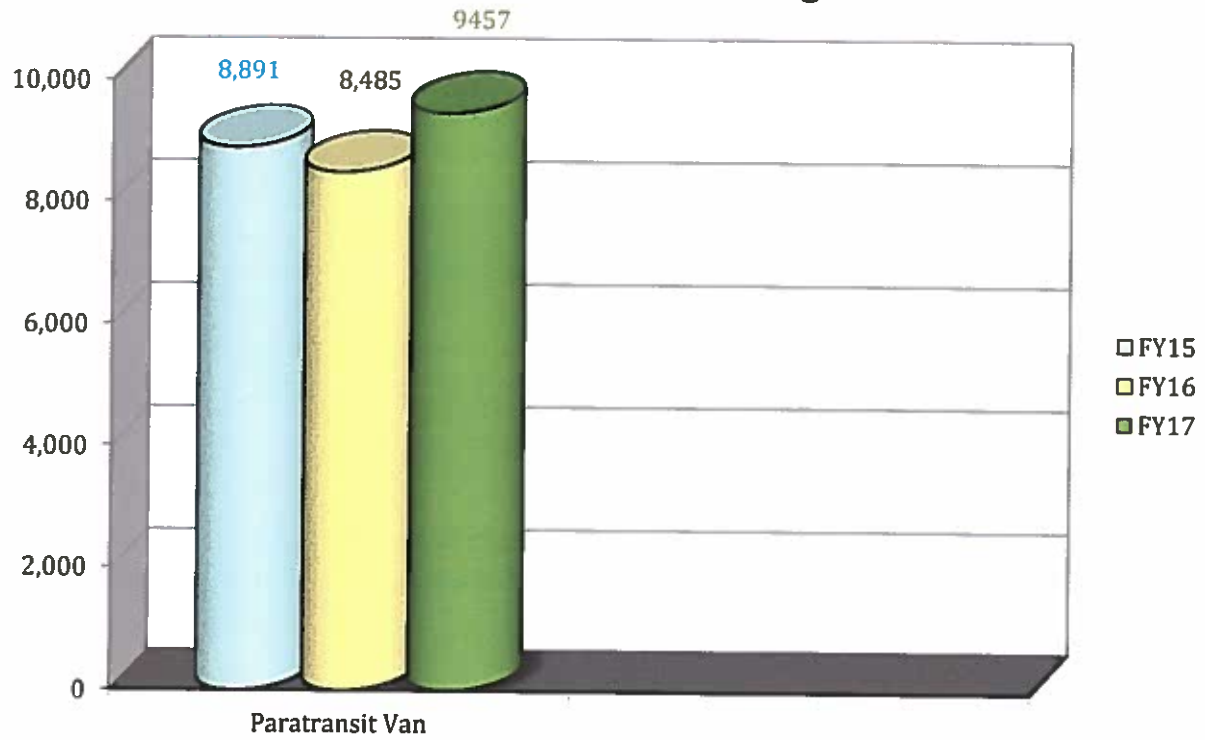
Permit Type	FY15	FY16	FY17
Reserved:	Fee	Fee	Fee
Garage Reserved 7am-5pm	\$755.75	\$793.54	\$854.05
Faculty/Staff 24 Hour	\$961.01	\$1,028.28	\$1,106.68
Faculty/Staff All Area	\$769.77	\$827.50	\$890.60
Faculty/Staff	\$554.44	\$598.80	\$644.46
Resident Student	\$554.45	\$582.16	\$626.55
Scooter	\$57.52	\$181.20	\$195.02
ADA Reserved:			
Faculty/Staff	\$554.44	\$598.80	\$628.74
Student	\$152.40	\$160.02	\$172.22
Non-Reserved:			
Visitor/Vendor	\$152.40	\$167.00	\$175.35
Faculty/Staff >\$30k/40k	\$152.40	\$167.00	\$179.73
Faculty/Staff <\$30k/40k	\$117.90	\$117.90	\$126.90
Student	\$85.52	\$89.80	\$96.65
Remote	\$57.52	\$60.40	\$65.01
Motorcycle	\$57.52	\$60.40	\$65.01
Scooter	\$57.62	\$60.40	\$65.01
Emeritus	Free	Free	Free
Garage Temporary (per day)	\$13.99	\$14.69	\$16.81
Temporary	\$6.23/day or \$24.92/wk	\$6.54/day or \$26.17	\$7.04/day or \$28.17/wk



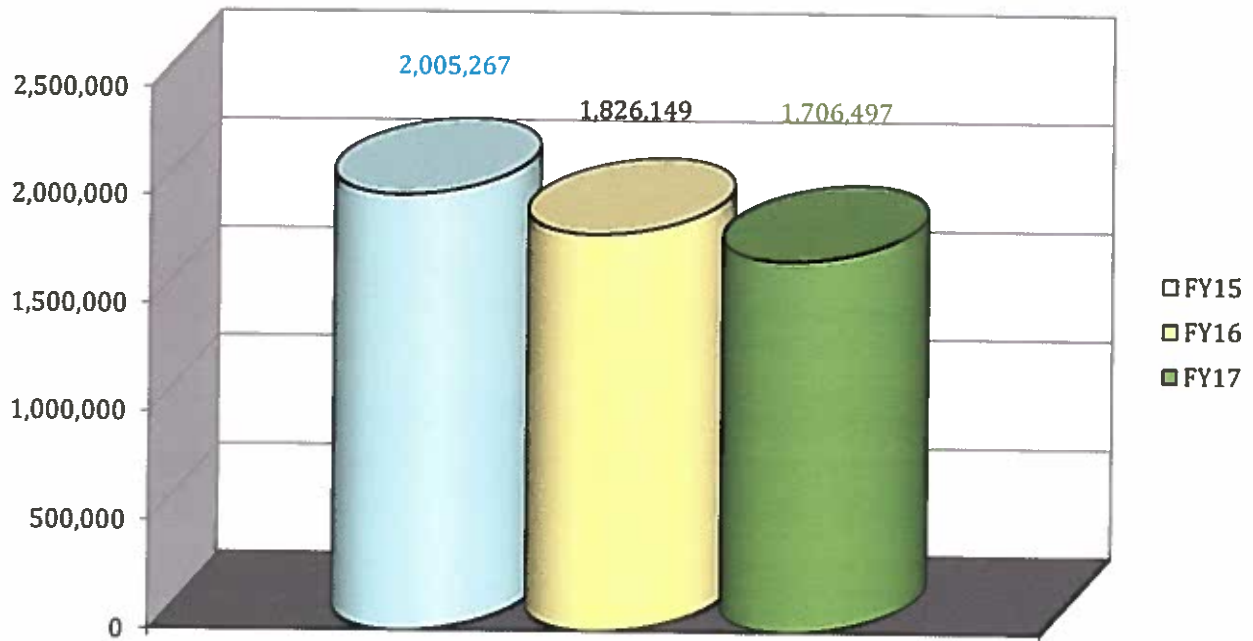
## Parking Violations and Charges

Parking Violation	Administrative Charges		
	FY15	FY16	FY17
Unauthorized parking in or blocking of a disabled person parking space or access aisle	\$100	\$150	\$150
Safety hazard (parking in a fire or traffic lane, blocking drive, blocking fire hydrant, or standing where prohibited)	\$50	\$50	\$50
Parking on UA property without a permit/ePermit?	\$40	\$40	\$40
Parking in a lot or space not authorized by permit/ePermit	\$50	\$50	\$50
Parking or driving on grass, lawn area or sidewalks	\$30	\$30	\$30
Illegal use of permit/ePermit (reproducing, altering, defacing, using a revoked, transferred or another person's permit)	\$100	\$100	\$100
Disregard of barricades	\$20	\$20	\$20
Parking where prohibited by sign	\$25	\$25	\$25
Parking where prohibited by yellow lines or curb	\$25	\$25	\$25
Parking in crosswalk	\$25	\$25	\$25
Parking over curb	\$20	\$20	\$20
Blocking a legally parked vehicle	\$25	\$25	\$25
Improper parking (disregard of stall lines, more than one foot from curb, or facing wrong direction)	\$20	\$20	\$20
Overtime parking in a limited parking zone	\$20	\$20	\$20
Meter violation	\$20	\$20	\$20
Parking in an area not designated as a parking area	\$20	\$20	\$20
Displaying a lost or stolen hangtag	\$100	\$100	\$100
Boot fee	\$30	\$30	\$30
Unauthorized removal or attempted removal of a boot	\$100	\$100	\$100
Parking on campus while parking privileges are suspended	\$100	\$100	\$100
Athletic lot prohibited by sign	\$55	\$100	\$100

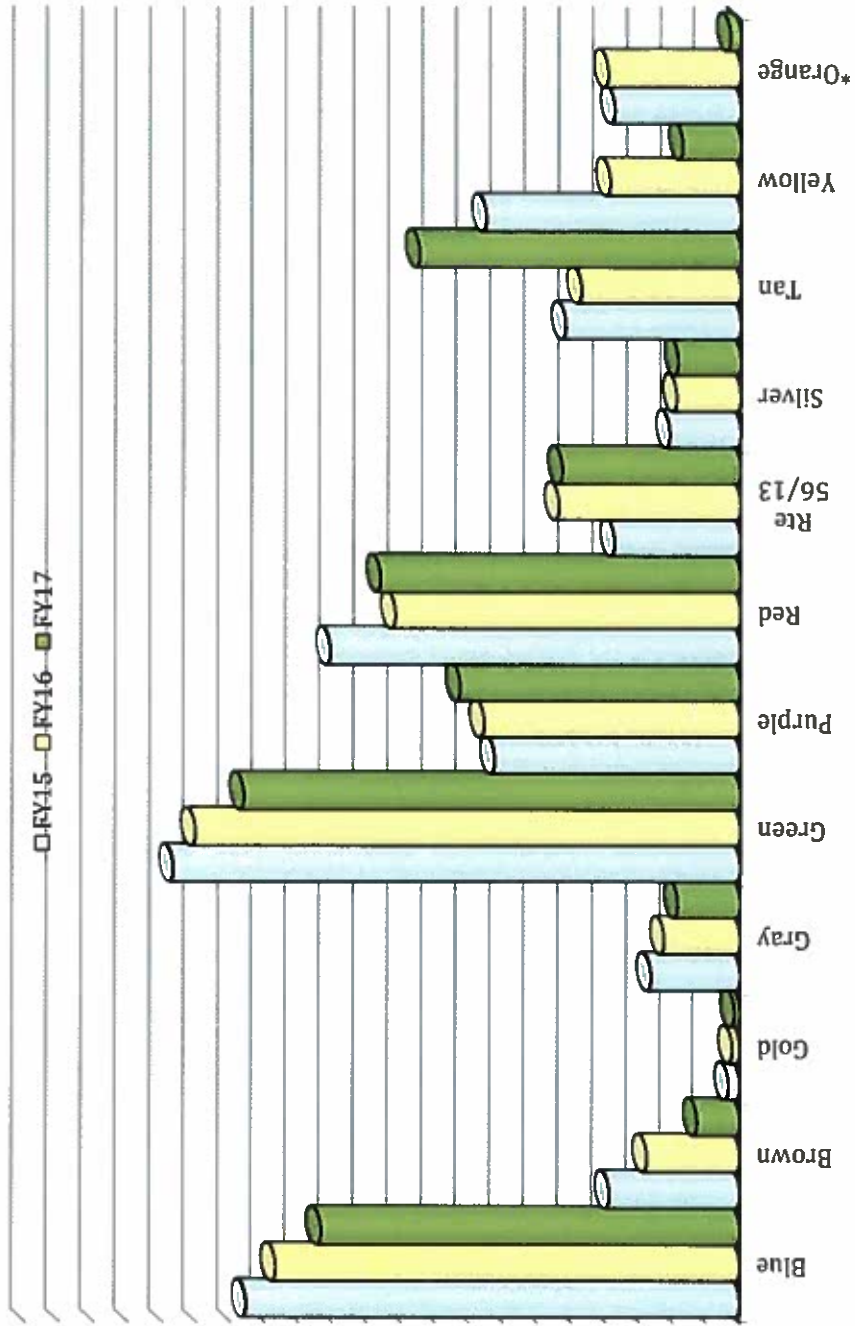
### Paratransit Service Passengers



### Total Razorback Transit Passengers - All Routes



## Razorback Transit Ridership by Route



\*Combined with Tan in September.

**Razorback Transit Ridership July 1, 2014 - June 30, 2015**

Month	Red	Green	Gray	Brown	Blue	Tan	Purple	Yellow	Route 56	Orange	Silver	Gold	PT Van	Total
Jul	24,126	7,288	0	0	10,284	8,558	7,564	0	0	0	0	0	673	58,493
Aug	24,638	21,073	2,915	4,538	21,144	9,625	11,693	6,006	3,951	4,177	0	0	644	110,404
Sep	37,317	61,755	10,602	13,302	53,141	16,954	26,722	23,079	14,062	15,070	15,644	2,818	972	291,438
Oct	37,187	57,715	9,621	12,339	47,274	16,157	23,961	20,814	11,951	13,337	15,994	2,668	876	269,894
Nov	26,755	44,535	7,371	10,599	37,127	11,878	17,752	19,420	10,336	10,807	16,365	1,832	717	215,494
Dec	21,829	31,215	5,337	8,802	28,597	8,580	12,907	16,119	7,412	7,573	0	0	647	149,018
Jan	23,558	40,288	6,130	9,419	31,155	10,716	16,121	20,631	9,768	8,992	0	0	763	177,541
Feb	23,186	46,630	8,137	12,594	39,256	11,587	18,740	29,671	12,471	11,389	0	0	692	214,353
Mar	22,039	39,264	6,729	9,945	33,181	10,794	14,795	24,501	9,796	9,104	0	0	748	180,896
Apr	25,164	50,844	8,586	13,326	41,724	13,511	19,223	25,726	12,838	11,624	5,122	849	842	229,379
May	17,957	10,570	1,554	2,527	12,020	5,405	6,251	2,199	1,503	2,011	0	0	608	62,605
Jun	18,261	5,982	0	0	8,685	6,092	6,023	0	0	0	0	0	709	45,752
YTD	302,017	417,159	66,982	97,391	363,588	129,857	181,752	188,166	94,088	94,084	53,125	8,167	8,891	2,005,267

Note: Tan route was divided into Tan and Orange for FY15. Orange route began 8/21/2014 (first Full service day).

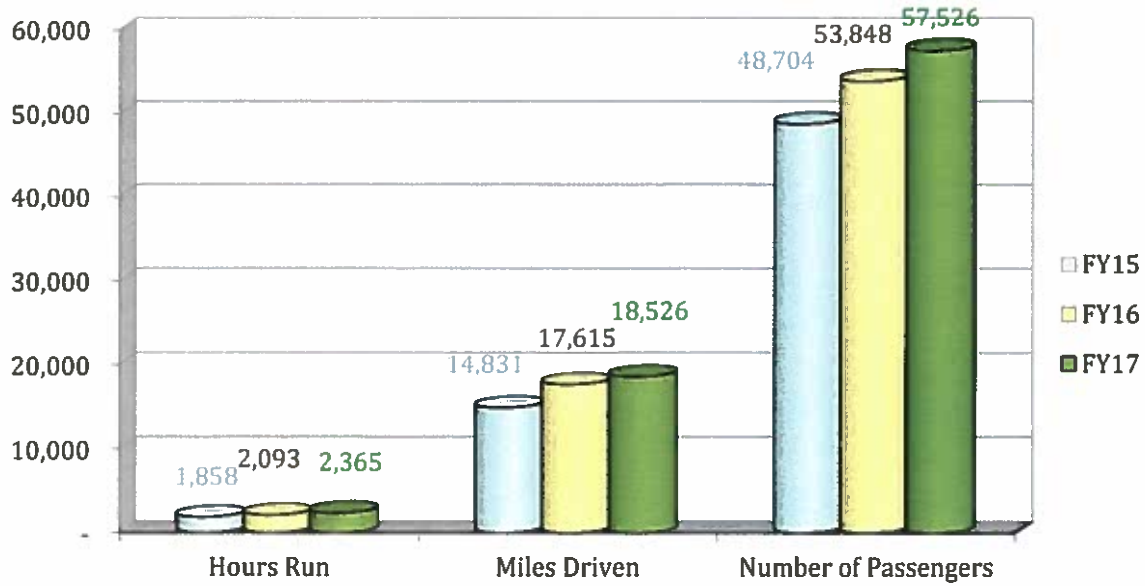
**Razorback Transit Ridership July 1, 2015 - June 30, 2016**

Month	Red	Green	Gray	Brown	Blue	Tan	Purple	Yellow	Route 56	Orange	Silver	Gold	PT Van	Total
Jul	17,749	5,219	0	0	8,080	5,418	4,777	0	0	0	0	0	646	41,889
Aug	20,916	20,936	2,361	3,273	18,552	8,256	11,264	4,662	5,566	4,141	0	0	732	100,659
Sep	27,359	54,180	8,087	11,392	48,402	16,172	28,769	19,487	18,973	14,840	17,177	2,620	855	268,313
Oct	26,772	49,793	7,713	9,547	43,090	13,813	23,684	15,365	17,315	12,663	12,043	1,475	834	234,107
Nov	22,775	44,628	6,707	7,819	36,678	11,388	19,308	10,824	15,649	10,772	14,933	804	766	203,051
Dec	17,466	28,479	4,253	5,460	24,910	7,885	12,801	5,942	9,370	6,490	0	0	567	123,623
Jan	17,760	26,247	3,517	3,916	22,092	8,363	13,346	5,728	9,541	5,814	0	0	543	116,867
Feb	25,992	51,080	8,036	9,313	42,545	13,407	23,692	13,325	20,785	12,846	0	0	709	221,730
Mar	23,444	46,267	6,660	7,360	34,566	11,139	18,140	9,446	15,412	10,057	0	0	564	183,055
Apr	23,243	48,248	7,156	8,448	37,718	11,844	20,938	9,733	17,102	11,580	3,747	630	662	201,049
May	16,456	19,049	2,559	3,211	17,326	6,420	8,444	3,006	5,030	5,431	0	0	1,029	87,961
Jun	14,868	7,229	0	0	8,235	4,221	4,379	0	0	4,335	0	0	578	43,845
YTD	254,800	401,355	57,049	69,739	342,194	118,326	189,542	97,518	134,743	98,969	47,900	5,529	8,485	1,926,149

**Razorback Transit Ridership July 1, 2016 - June 30, 2017**

Month	Red	Green	Gray	Brown	Blue	Tan	Purple	Yellow	Route 13	Orange	Silver	Gold	PT Van	Total
Jul	10,905	5,647	0	0	7,300	6,770	2,399	0	0	4,676	0	0	522	38,219
Aug	22,605	26,897	2,745	1,845	21,283	15,633	16,753	2,445	8,501	2,862	0	0	745	122,314
Sep	28,251	55,559	6,750	4,610	39,302	31,389	32,423	6,042	19,869	Note 1	15,552	1,341	984	242,072
Oct	27,911	46,415	6,344	3,969	35,736	28,253	26,302	4,719	16,455	Note 1	15,288	1,379	926	213,697
Nov	25,993	43,119	5,809	3,616	34,094	26,088	24,028	4,309	15,924	Note 1	15,956	1,358	909	201,203
Dec	16,846	21,090	2,759	2,041	19,346	13,670	11,044	2,544	7,547	Note 1	0	0	596	97,483
Jan	19,056	27,191	3,256	2,367	22,361	18,195	15,261	3,219	9,818	Note 1	0	0	696	121,420
Feb	27,150	44,707	6,372	4,255	34,443	28,199	23,441	5,760	17,043	Note 1	0	0	782	192,152
Mar	24,630	37,289	5,291	3,594	30,622	23,448	18,885	5,825	14,757	Note 1	0	0	856	165,197
Apr	24,268	38,703	5,543	3,731	30,842	24,098	20,450	6,569	16,451	Note 1	0	0	827	171,482
May	19,895	14,914	1,927	1,667	19,025	12,867	10,365	1,969	6,059	Note 1	0	0	795	89,483
Jun	17,977	4,217	0	0	14,365	8,628	5,769	0	0	Note 1	0	0	819	51,775
YTD	265,487	365,748	46,796	31,695	308,719	237,238	207,120	43,401	132,424	7,538	46,796	4,078	9,457	1,706,497
Note 1 Combined with Tan.														

## Razorback Charters



## Revenue Produced and Savings to UA

